

## How do I... Get Help?

## **SCENARIO**

I'm a TimeSaver user and I'm having trouble.

## **ACTION**

Problem	Resource
Internet Explorer won't launch	Help Desk at 565-2030
You can't find Internet Explorer (not installed)	Help Desk at 565-2030
You get an error message when you try to open Internet Explorer	Help Desk at 565-2030
Internet Explorer tries to install a program (java applet) when you launch TimeSaver	Help Desk at 565-2030
Trouble navigating in TimeSaver	1 - TimeSaver Help System 2 – Help Desk at 565-2030
Trouble after hours or on weekends	Contact your department supervisor or manager