

**REDWOOD DISPATCH COMMUNICATIONS AUTHORITY  
STANDARD OPERATING POLICY**

RESPONSE CODES	Policy	12
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Approvals		
 _____ DOAG Chairperson	_____ Communications Director	

**12.0 RESPONSE CODES**

- 12.1 All emergency responses are considered Code 3 responses at the initial dispatch. Non-emergency responses will be Code 2. Individual agencies shall determine policy for that agency as to what constitutes a Code 3 emergency response versus a Code 2 non-emergency response, with the exception of medical aid calls, which shall follow the EMD response protocols.
- 12.2 On medical aid calls resources will initially respond in a Code 3 status. If EMD determines the response of a resource shall be reduced to Code 2, the procedure outlined in section 13.5 shall be followed.
- 12.3 Field resources responding Code 2 to a call in accordance with their agency's policy shall advise the CRO that they are responding Code 2.
- 12.4 Requests from reporting parties for a "no lights and siren response" shall be relayed as "RP requests a Code 2 approach" to responding resources. Units should continue their normal Code 3 response and then reduce to Code 2 only when nearing the scene, unless their specific agency has a different response protocol in such cases.