



PHASES OF THE MCI PLAN

Overview

The Coastal Valleys EMS Region Multi-Casualty Incident (MCI) Plan consists of three formal phases. The plan starts with incident occurrence and initial response. Plan activation follows once the incident is confirmed. The plan is deactivated when the incident is mitigated and declared completed. The IC calls for an incident review, if necessary.

Phases

- Initial response
- Activation of the Plan
- Deactivation
- Review of the incident

Initial Response

- Possible MCI occurs and is reported to jurisdictional PSAP
- PSAP dispatches first responder(s)
- PSAP notifies EMS Dispatch of responding resources
- EMS dispatcher sends ambulances (ground and/or air as indicated).

Activation

- First responder arrives, sizes up, establishes IC, notifies PSAP/EMS Dispatch of MCI plan activation, begins triage
- First in ambulance will notify jurisdictional base hospital of MCI as information is made available (e.g. monitored radio traffic, on view assessment etc.) to act upon. First in ambulance or ALS first responder will advise base hospital of incident location and, whenever possible, county zone (North, South, West, East and Core area) as well as the closest receiving facilities from that location.
- EMS Dispatch sends additional ambulances, verifies jurisdictional fire & law response, notifies other ambulance providers & helicopters as needed, effects move-up coverage as needed. Notify or fax EMS Agency.
- Jurisdictional Base Hospital assesses in-house capability & polls closest potential receiving hospitals and trauma centers both in & out of county, if necessary.
- Transportation Group Supervisor (TGS) acting as Medical Communications Coordinator (MCC) informs base hospital of patient numbers & triage categories
- Base hospital advises Transportation Group Supervisor acting as Medical Communications Coordinator of receiving facility patient capabilities.
- MCI paramedic directs patient(s) transport & informs base hospital which contacts receiving facilities.
- Transporting ambulances contact receiving hospital(s)

Deactivation

- IC terminates & notifies PSAP/County Dispatch
- EMS Dispatch notifies affected providers of termination

Review

- IC either schedules critique or requests EMS Agency to coordinate and/or host critique. Note: a CISM debriefing should occur with all involved agencies/personnel before any formal incident critique.