



AGENCY RESPONSIBILITIES

Ambulance Provider	<ul style="list-style-type: none">▪ Emergency treatment▪ Transportation▪ Air ambulance▪ Patient care management
C.I.S.M. Team	<ul style="list-style-type: none">▪ On-scene crisis intervention▪ Assist Morgue Manager with counseling of grieving families▪ Post-incident crisis counseling for personnel,▪ Coordinate post-incident crisis counseling for victims, families▪ Coordinate and provide the incident debriefing
EMS Dispatch Center	<ul style="list-style-type: none">▪ Initial dispatch of medical resources & personnel▪ Maintenance of normal day-to-day EMS response▪ Ambulance and fire response to incident, zone coverage▪ Ambulance and fire mutual aid▪ Staff mobile command vehicle if utilized
Coordinating Base Hospital	<ul style="list-style-type: none">▪ Hospital resource & availability coordination▪ Planning for casualty distribution with scene personnel & receiving hospitals▪ Casualty identification/location coordination
Coroners Office	<ul style="list-style-type: none">▪ Identification of fatalities▪ Identification, care of, storage, transportation of fatalities▪ Notification of next-of-kin▪ Organ donor coordination
Fire Department	<ul style="list-style-type: none">▪ Incident coordination/command▪ Triage (START)▪ Emergency medical care▪ Organization and coordination of rescue efforts▪ Hazard control (safety)▪ Disentanglement and extrication▪ Fire suppression▪ Landing zone coordination (aircraft)
Hospitals (Receiving)	<ul style="list-style-type: none">▪ Advise coordinating base hospital of resources-capabilities▪ Provide definitive medical care for casualties▪ Resource for additional medical supplies at scene
Law Enforcement	<ul style="list-style-type: none">▪ Scene protection and security▪ Investigation▪ Traffic control



AGENCY RESPONSIBILITIES CONTINUED

EMS

- Public information (off-site)
- County government resources
- Psychological trauma resources
- Coordinate resource attainment – EMS
- Critique coordination

Search & Rescue Team (Sheriff)

- Specialized equipment and personnel for rescue activities
- Air rescue

VOLUNTEER AGENCIES

Sonoma County

American Red Cross (577-7600 24 hrs.) (1-800-951-5600 for large scale mass casualty incident)

- Sends trained disaster volunteers to the scene (24 hrs/day)
- Shelter of the non-injured (motel or mass care)
- Clothing and food for victims (disbursing orders)
- Replacement of prescription items lost in incident
- Handling of concerned family members
- Assists victims in recovery planning

Auxiliary Communications Services (ACS) (Via County DES 565-1152 or 565-2121 after hours)

- (ACS) Contact: City Fire/Police PSAP, County Department of Emergency Services, or Chief Radio Officer. County DES can be contacted through County Dispatch Center (565-2121)
- Emergency 2-Way radio communications between agencies
 - Shadows - to accompany officials that need to be in touch with EOC or agencies
 - Observation - to visually monitor locations (bridges, rails, air evac arrivals)
 - Damage Assessment - radio equipped survey teams to gather statistics quickly
 - Courier - movement & tracking of blood, medicine or vital materials
 - Escort - to direct out-of-area mutual aid to staging areas
 - [Disaster Welfare Inquiry is handled by American Radio Relay League (ARRL) through the National Traffic System (NTS)]

Salvation Army (542-0981 or via ACS)

- Mobile feeding for victims and rescuers on scene
- Disaster welfare inquiries (missing persons)
- Grief counseling
- Clothing, food, shelter and furniture

Sonoma County Volunteer Center (573-3399 or via ACS)

- Sets up: volunteer reception center to screen & refer "convergent" volunteers
- Will recruit volunteers who can provide:
- Foreign language and sign language interpreters
- Emergency transportation
- Ombudsman for elderly, disabled or other special groups
- Other miscellaneous services

Coastal Valleys EMS Agency

Serving Mendocino, Napa and Sonoma Counties

Applicable for:

- Napa County
- Sonoma County
- Mendocino County



AGENCY RESPONSIBILITIES CONTINUED

**Volunteer Organizations
Active in Disaster (VOAD)
(565-2022, Dawn Matheny)**

- Coordinated through county Human Resources Department
 - Contacts member organizations who can provide supplementary services.
 - Volunteer assistance
 - Food, clothing, shelter
-